

Booking Terms and Conditions

This is an important document which limits the rights of individuals staying at Love&Follow Destinations. Please read and consider it carefully.

In these terms and conditions a reference to:

- A. "Arrival Date" means the date specified as such in the Booking;
- B. "Place" or "Places" means the Property promoted by Love&Follow.
- C. "Booking" means Your reservation for accommodation at Love&Follow.
- D. "Inappropriate Behaviours" means lighting fires during prohibited periods, destructive damage to wildlife, land or property, excessive noise, refuse to comply with Landowner instructions.
- E. "Landowner" means the owner of the property promoted by Love&Follow;
- F. "Rate or Tariff" means the price per night outlined in your Booking and is based on 2 people unless expressly provided otherwise.
- G. "Us, Our, We" means Love&Follow.
- H. "You or Your" means the person(s) named in the particulars of the Booking and includes any other person who participates in, is present at or attends the Booking.

Preparation for Arrival

1. You are responsible for your own safety and for following the Love&Follow Destination House Rules.
2. Love&Follow Destinations is not liable for bodily injury (including death) or damage to personal property, including vehicles, due to exposure to inclement weather or rural, rugged settings.
3. By booking a Love&Follow Destination, you recognise and accept this responsibility and agree to read and follow the Love&Follow Destinations House Rules.

4. You are expected to familiarise yourself with Love&Follow Destination Terms and Conditions and get in touch with our team if you have any questions or concerns before arrival.
5. Within 48 hours of your arrival date, Love&Follow will provide you with the pre-arrival instructions to the email address provided on the booking form.
6. On arrival at the Love&Follow Destination, you will also be provided with the Love&Follow Destination House Rules which you are expected to adhere to.
7. Check in and check out times vary from place to place. Please check the Love&Follow Page for each Place and the Arrival Instructions. Please note that cleaners are engaged to arrive at Check out Time. Leaving after checkout time will result in you being charged for an extra night. If you need to leave the location after 11.00 am please contact Love&Follow Destinations prior to your arrival to confirm if this is possible.
8. Smoking is not permitted inside any Love&Follow Destination..
9. You agree to notify Love&Follow on arrival if any items in the Love&Follow Destination are damaged or not working.

Departure

1. Refer to House Info for departure instructions including rubbish removal and cleaning expectations.
2. You agree to notify Love&Follow Destinations of any damaged to the Cabin and/or Property incurred during your stay.

Deposits and Payment

1. Payment of the total price of the Booking shall constitute Your acceptance of these terms and conditions. Upon receipt of Your payment, subject to availability and at Our discretion, We will record your Booking. A contract is only made between You and Us once your booking has been confirmed and accepted by Us.

Cancellations & Amendments

1. All cancellation or change requests must be done via email.
2. You may cancel or amend your booking upto 7 days prior to arrival. Cancellation will incur a \$50 administration fee. No refund is payable for cancellations for any reason whatsoever after the Arrival Date.
3. Less than 7 days notice no refund available.

Sale, Promotional and Special offer Tariffs

1. Any Booking made on a 'sale' or discounted Rate is made pursuant to special conditions that apply and take precedence to the extent of any inconsistency with these terms and conditions.
2. Subletting of Accommodation - Bookings are provided to You and any guest(s) as named on the Booking. Bookings must not be sublet or resold by You or any associated guests without prior written consent from Love&Follow.

Love&Follow Destinations House Rules

1. You agree to follow the Love&Follow Destination House Rules provided to you prior to arrival.
2. You agree to follow the lawful and reasonable instructions of the Landowner particularly in relation to Inappropriate Behaviours. This extends up to and including vacating the Love&Follow Destination if You continue to exhibit Inappropriate Behaviours.

Liability

1. You are solely responsible for your own belongings and We are under no obligation to replace or compensate, nor shall We be liable for any loss or damage suffered as a result of Your property being lost, stolen or damaged.

2. To the maximum extent permitted by law, We will not be held responsible or liable for any accident, direct or indirect loss including but not limited to loss suffered to property or person, damage, fatality, injury, psychological injury, inconvenience, loss of enjoyment, disappointment or health related issue whatsoever during your stay at Love&Follow Destinations.
3. You agree to fully and finally release and discharge Us from any liability, claim, action, right or entitlement whatsoever You have against Us whether known or unknown, whether accrued, contingent or inchoate arising out of, concerning or relating to your stay.
4. Love&Follow is not responsible for any loss or damage resulting from fires, cyclones, inclement weather or natural disaster.
5. If a condition or warranty cannot be excluded at law then You agree to the fullest extent permitted by law that Our liability for a breach of the condition or warranty shall be, at Our sole election, the re-supply or payment of the cost of re-supply of the relevant goods or services. All other conditions and/or warranties are expressly excluded to the fullest extent permitted by law.
6. You fully indemnify Us against any loss, liability, damage, action, demand, expense, claim, fine, charge or obligation which We have or may suffer or incur by reason of or in any way consequent upon, arising out of or incidental to the non-performance or non-observance of the obligations and liabilities imposed on You under this contract or by reason of or concerning or arising out of Your conduct, act or omission on or related to the Booking or your stay at Love&Follow Destinations.
7. The limitations and exclusions contained in these terms and conditions extend to the Landowner to the fullest extent permitted by law.

Miscellaneous

1. We treat your personal information strictly in accordance with Our obligations under the Privacy Act 1988 (Cth). The Privacy Policy is detailed in Love&Follow's website by visiting www.loveandfollow.com.. Should a copy of the statement be required this may also be requested any time during office hours.

2. If any clause in this contract becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining clauses of this contract shall not in any way be affected or impaired.
3. This contract may only be varied by a document in writing executed by all parties' authorised representatives.
4. You acknowledge and accept the above terms and conditions applying with respect to the Booking and acknowledge having read and understood them. You understand that no other agreement or disclaimer, verbal or otherwise, applies as this contract together with the Love&Follow Destinations House Rules contains the entire contract between You and Us.
5. You confirm You are over 18 years of age and free to enter into these terms and conditions.